

## User Manual for registration of U-Token

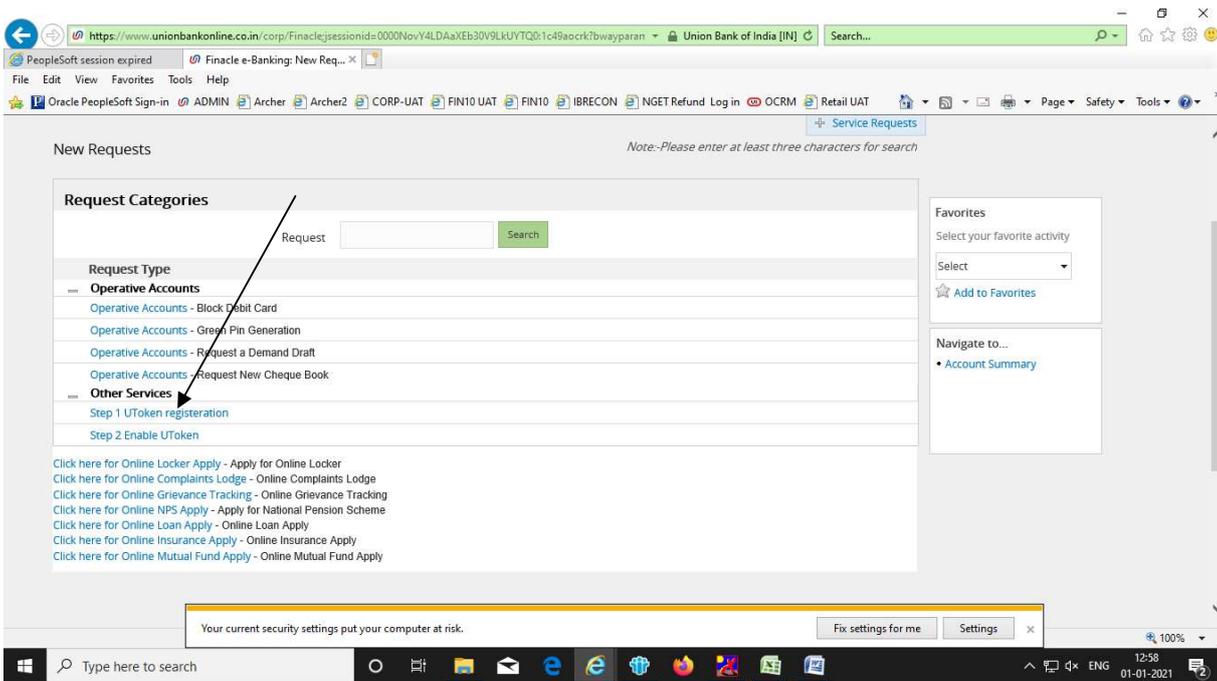
Bank has now introduced a new Application U-Token as a substitute for OTP received through SMS. By registering in this app, both Retail and Corporate users can generate OTP on the U-token app. This app is available in Playstore for Android users and Appstore for iOS users.

The workflow for registration in U-token app is as below:

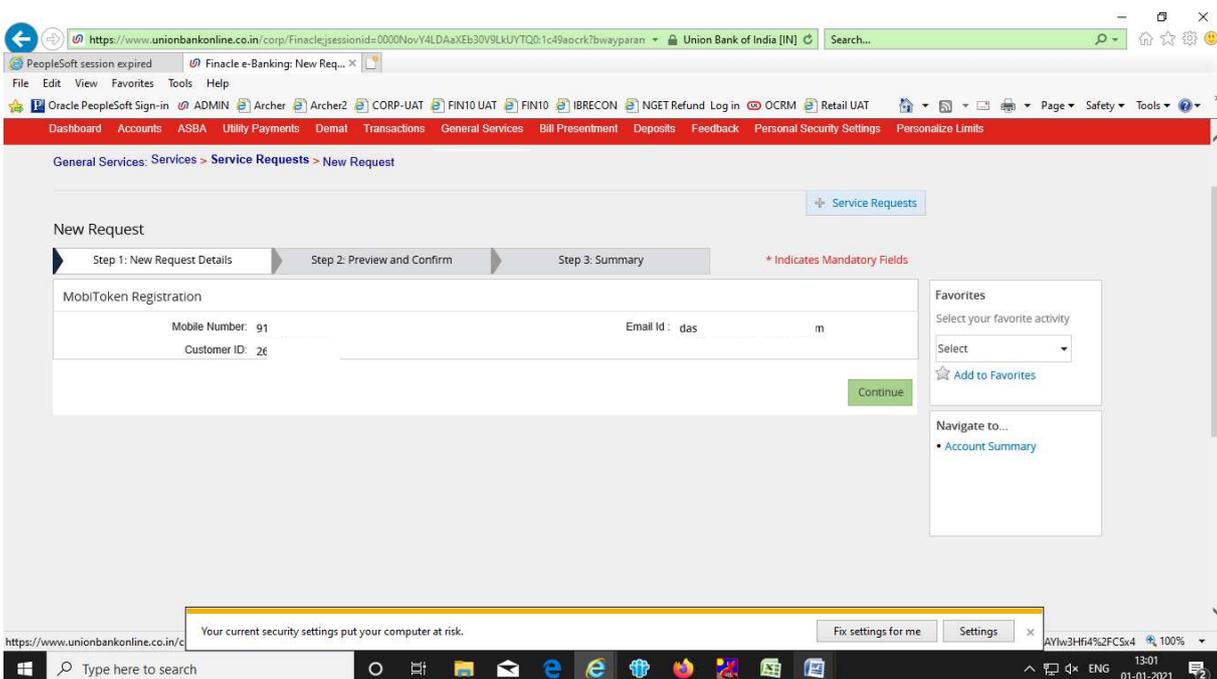
Step 1: Login to Internet Banking

Step 2: After successful login to Internet Banking , go to General Services → Services → Service Request >>Other Services

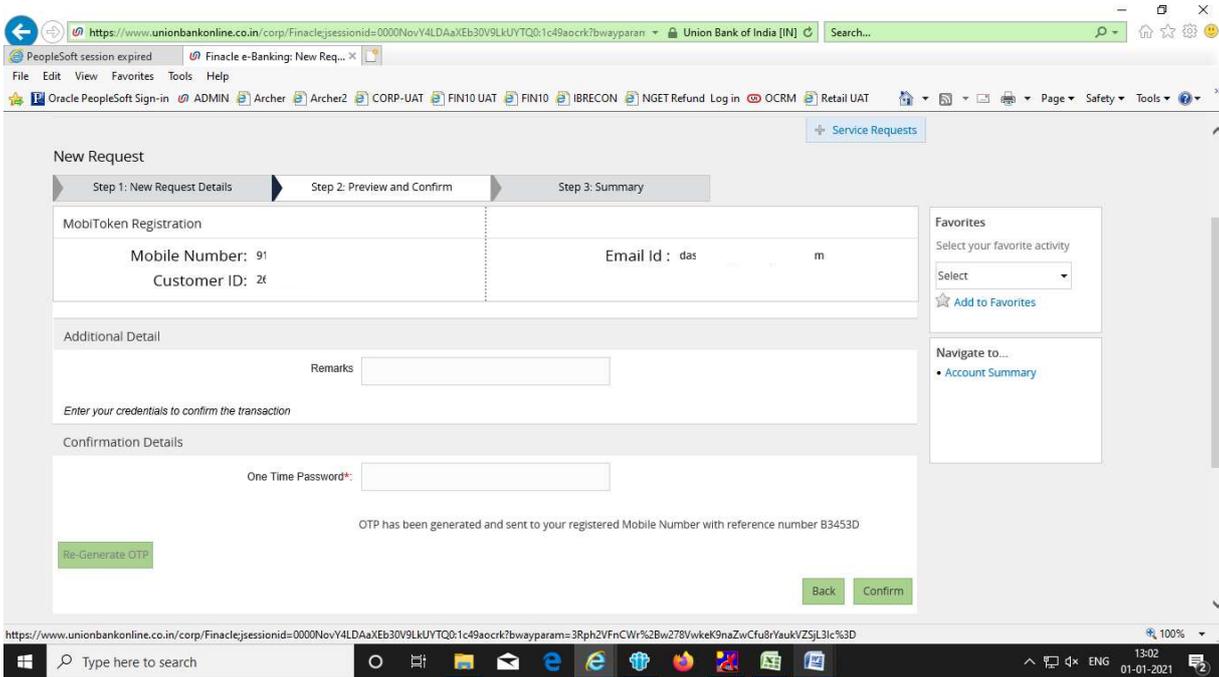
Click on **Step 1 UToken registration**



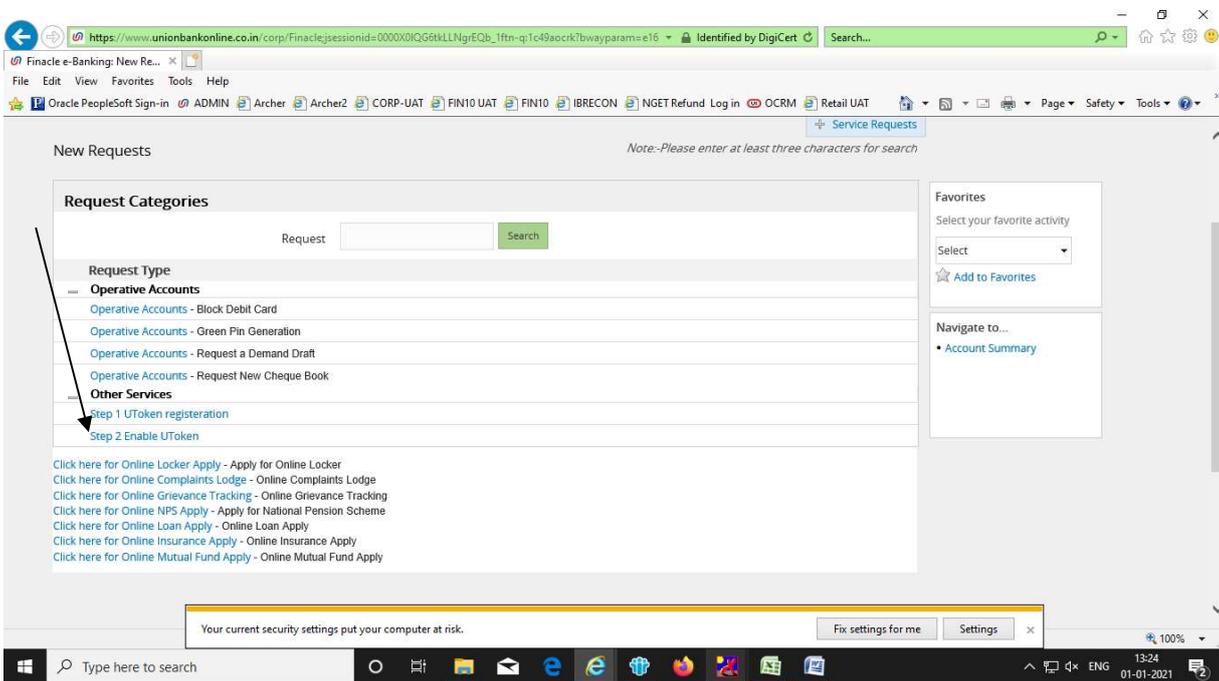
Then click on Continue.



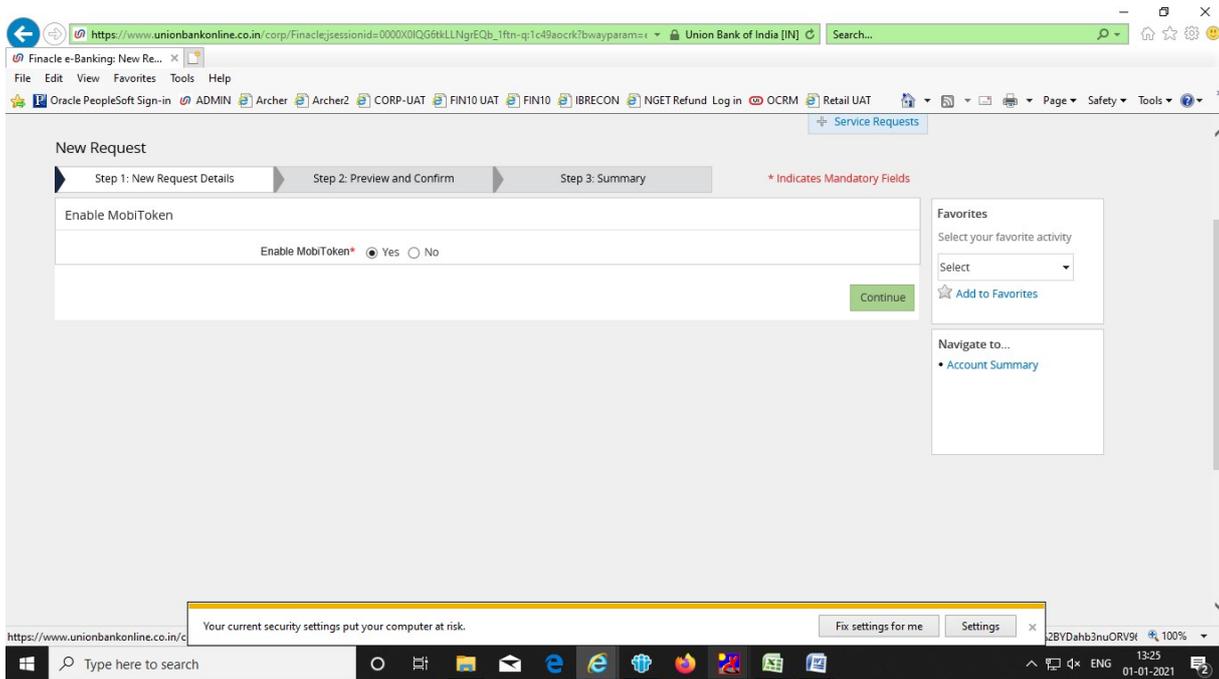
Otp page will appear. Users have to enter OTP as received on Mobile number. Then click on “Confirm” to complete the registration.



After completion of Step1, please click on Step 2 (Enable U-Token)

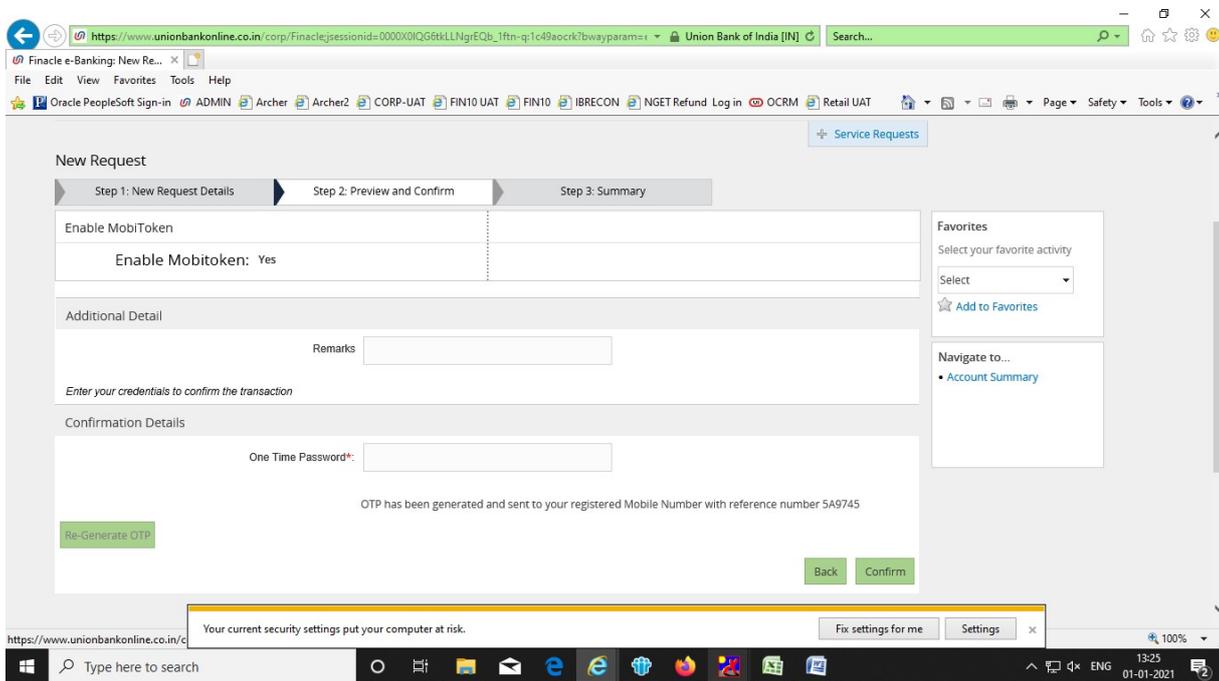


Select YES button and click on “Continue”

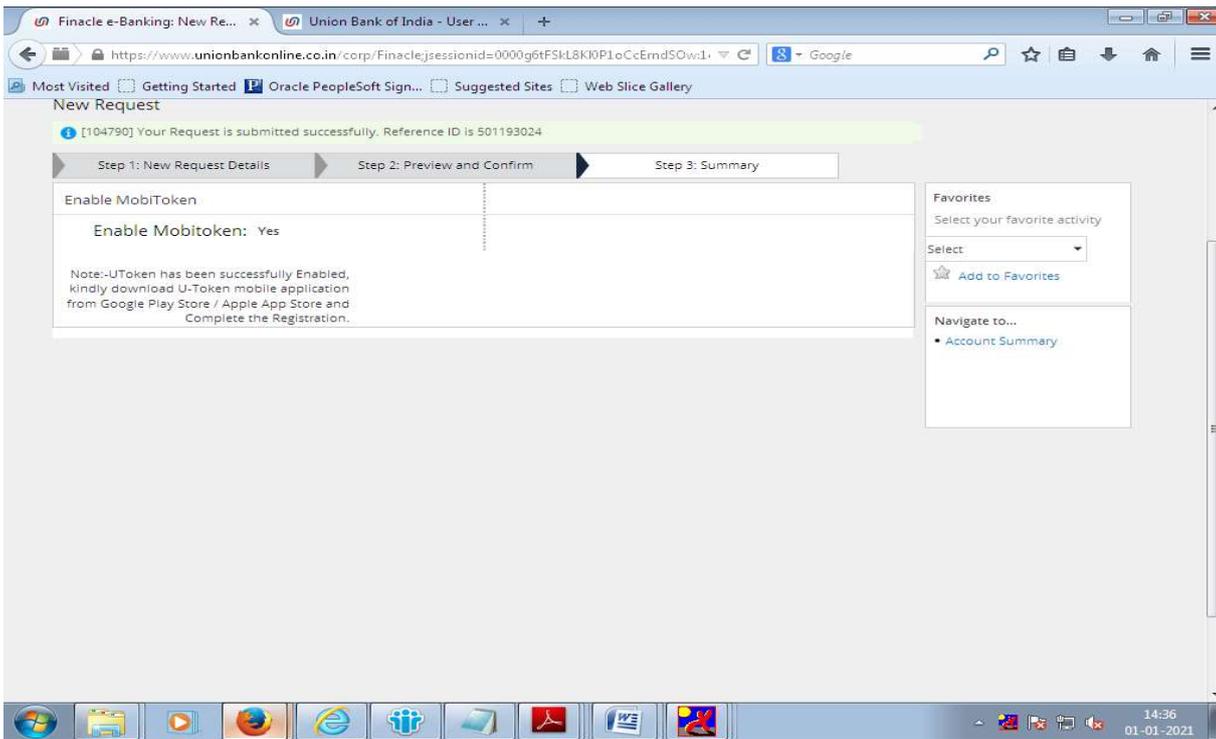


OTP page will appear. Users have to enter the OTP as received on their Mobile number.

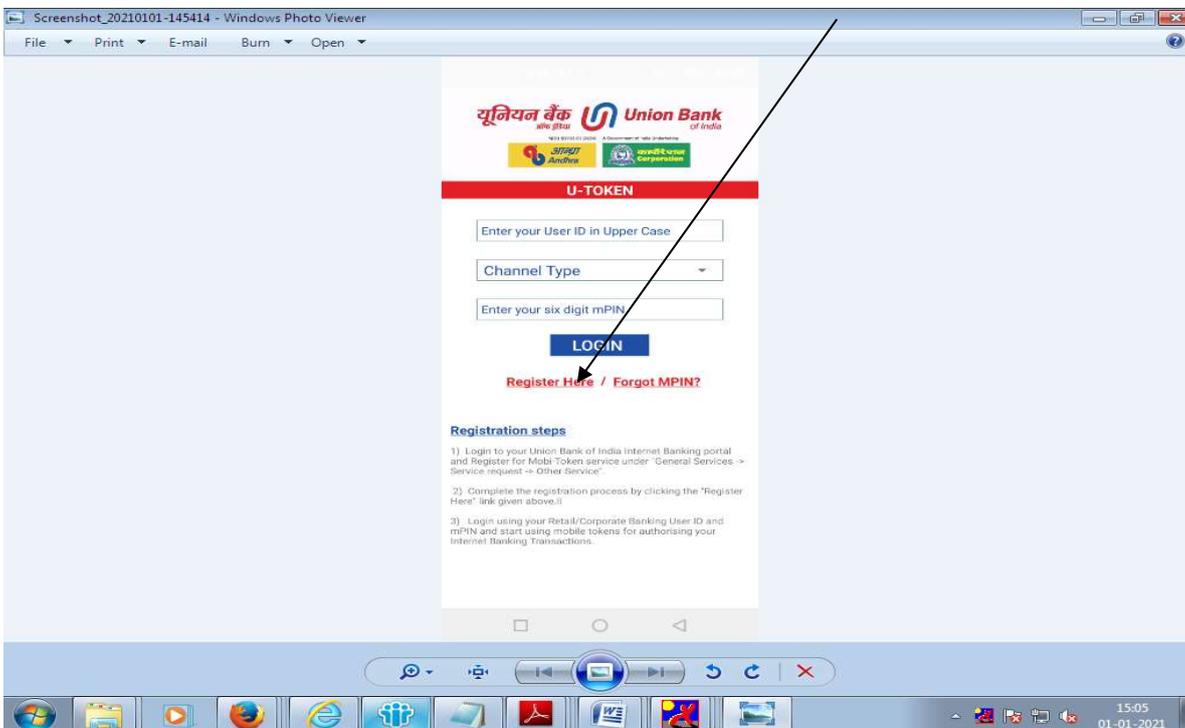
Click on Confirm to enable the U-token.



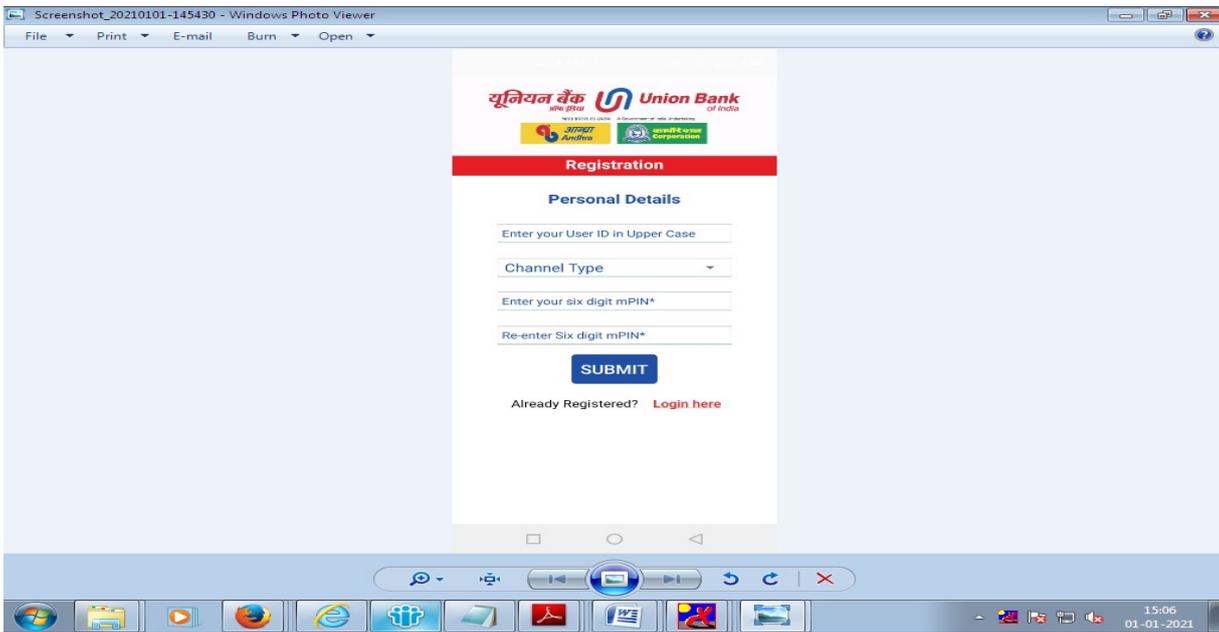
**Message will be displayed:-** “UToken has been successfully Enabled, kindly download U-Token mobile application from Google Play Store / Apple App Store and Complete the Registration.”



After enabling U-Token, visit Playstore/Appstore to download and install the U-Token app. After installation U-Token app, users have to register in U-token App.



Enter user ID for Retail user and CORPORATEID.USER ID for Corporate user , Select Channel Type, Enter a new 6 digit MPIN(remember for future use) and click on submit.

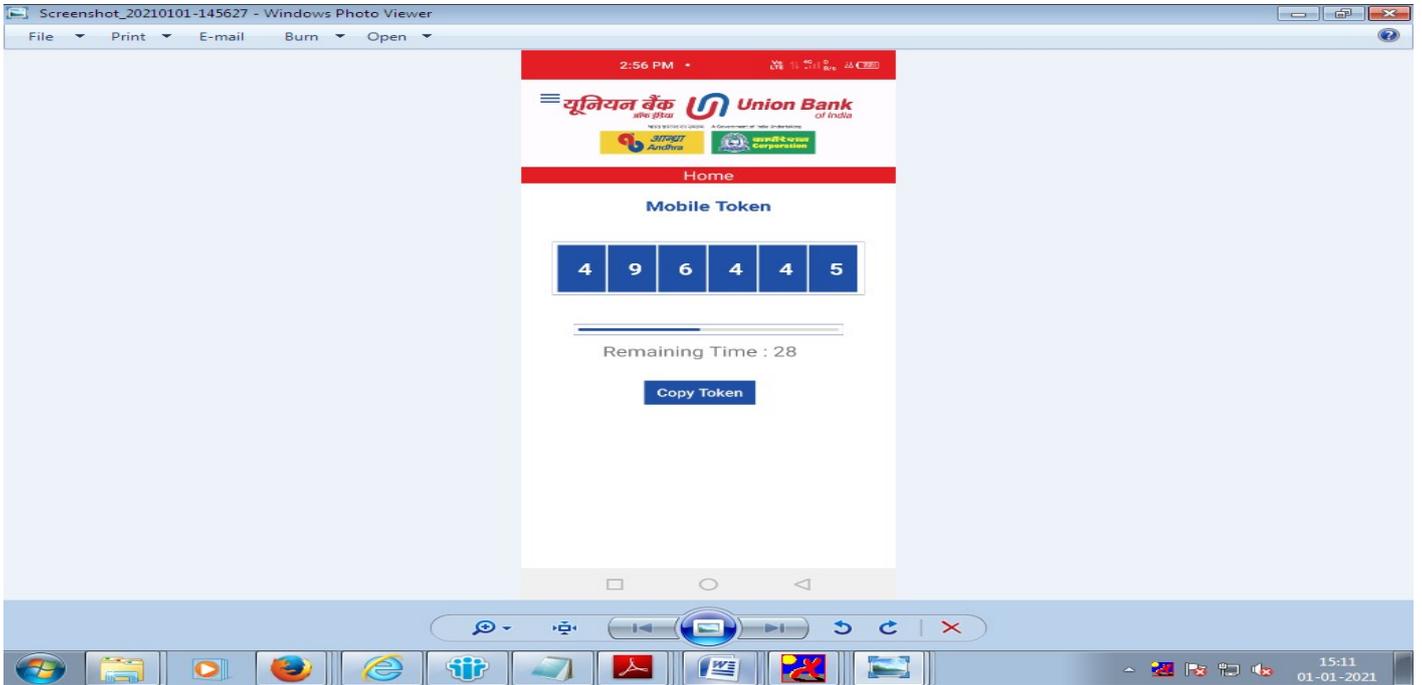


Enter SMS OTP received on MOBILE number



After completing above steps, User can do any kind of transactions using the transaction password and OTP generated through the U-token app

OTP will be changed every 60 seconds, which can be used to login/ transact both.



For disabling U-Token use

## Login to Internet Banking

General Services>>Services>> Service Request >>Other Services>>Step2>>Select “No”>> Click on “Continue”

