User Manual for registration of U-Token

Bank has now introduced a new Application U-Token as a substitute for OTP received through SMS.

By registering in this app, both Retail and Corporate users can generate OTP on the U-token app.

This app is available in Playstore for Android users and Appstore for iOS users.

The workflow for registration in U-token app is as below:

Step 1: Login to Internet Banking

Step 2: After successful login to Internet Banking , go to General Services \rightarrow Services \rightarrow Service Request >>Other Services Click on Step 1 UToken registeration

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Step 2 Enable UToken				
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Then click on Continue.

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Otp page will appear. Users have to enter OTP as received on Mobile number. Then click on "Confirm" to complete the registration.

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Enter your credentials to confirm the transaction	Remarks			Navigate to Account Summary	
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Re-Generate OTP	OTP has been genera	ated and sent to your registered Mobile Numb	er with reference number 83453D Back Confirm		

After completion of Step1, please click on Step 2 (Enable U-Token)

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Select YES button and click on "Continue"

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OTP page will appear. Users have to enter the OTP as received on their Mobile number.

Click on Confirm to enable the U-token.

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Message will be displayed-: "UToken has been successfully Enabled, kindly download U-Token mobile application from Google Play Store / Apple App Store and Complete the Registration."

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Cr04/90J Your Request is submitted successfully. Reference ID is 501193024 Step 1: New Request Details Step 2: Preview and Confirm Step 3: Summary	
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Note:-UToken has been successfully Enabled, kindly download U-Token mobile application	Add to Favorites
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After enabling U-Token, visit Playstore/Appstore to download and install the U-Token app.After installation U-Token app, users have to register in U-token App.

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	Enter your User ID in Upper Case Enter your user ID in Upper Case Enter your six digit mPIN Enter your six digit mPIN Enter your six digit mPIN Enter your six digit mPIN	
	Registration steps 1) Login to your Union Bank of India Internet Banking portal and Register (Mobbi Token service under "General Services -> Bervice request -> Other Bervice". 2) Complete the registration process by clicking the "Register Heer" link given above.il 3) Login taing your Retail/Comparise Banking User ID and InfPN and statt using mobile tokens for authorising your Internet Banking Transactions.	
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Enter user ID for Retail user and CORPORATEID.USER ID for Corporate user , Select Channel Type, Enter a new 6 digit MPIN(remember for future use) and click on submit.

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Enter SMS OTP received on MOBILE number

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After completing above steps, User can do any kind of transactions using the transaction password and OTP generated through the U-token app



OTP will be changed every 60 seconds, which can be used to login/ transact both.

For disabling U-Token use

Login to Internet Banking General Services>>Service Request >>Other Services>>Step2>>Select "No">> Click on "Continue"

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