**DESKTOP CLIENT:**

Mobile OTP – Provisioning credentials on Desktop Client

Once the user opts for Mobile OTP, an SMS will be received on the user`s registered mobile with provisioning instructions.
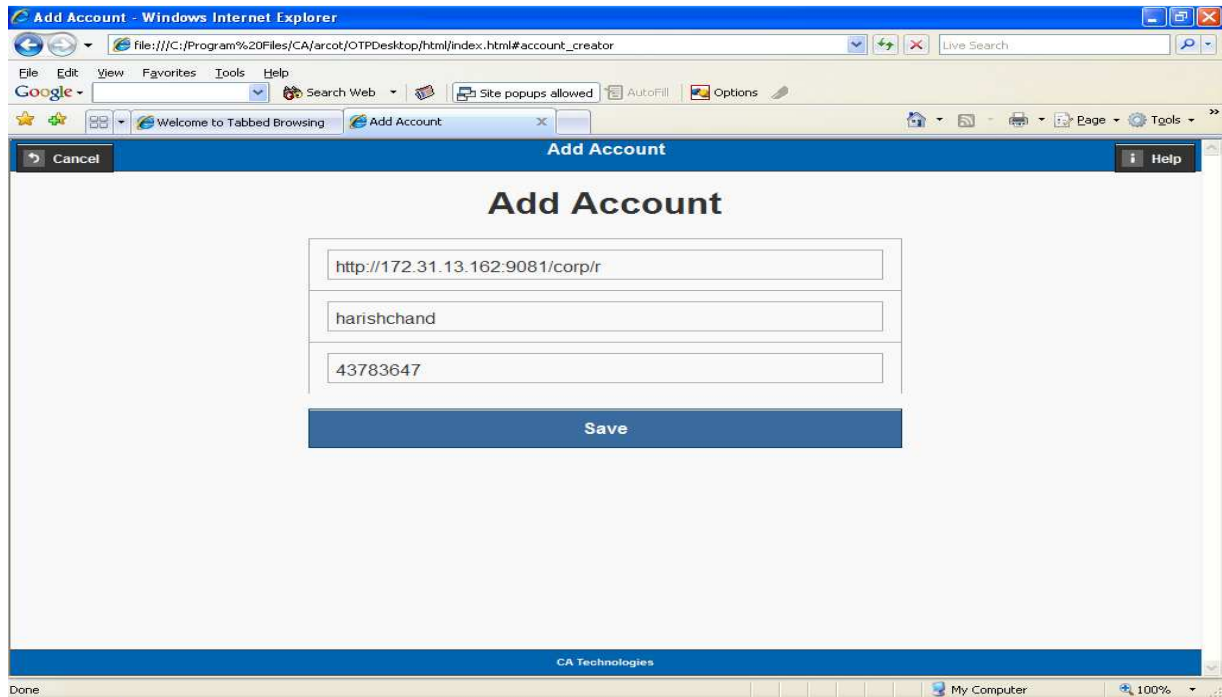
For provisioning the Mobile OTP credential on the Smartphone, the user should download the ArcotID OTP desktop application and install it.

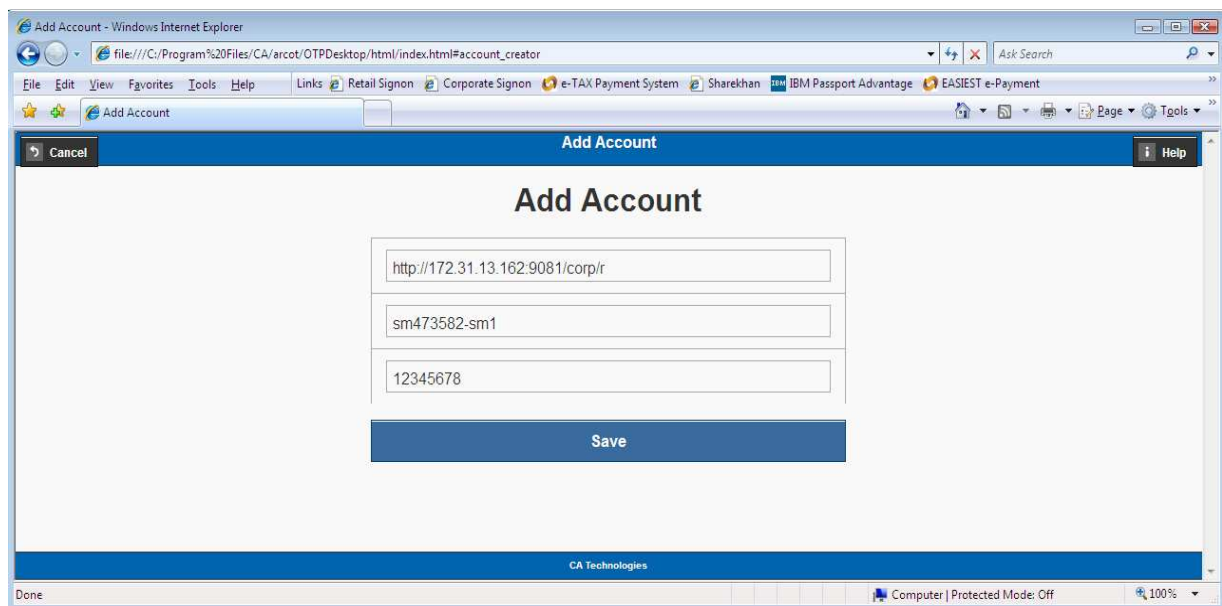The user opens the installed desktop OTP application.
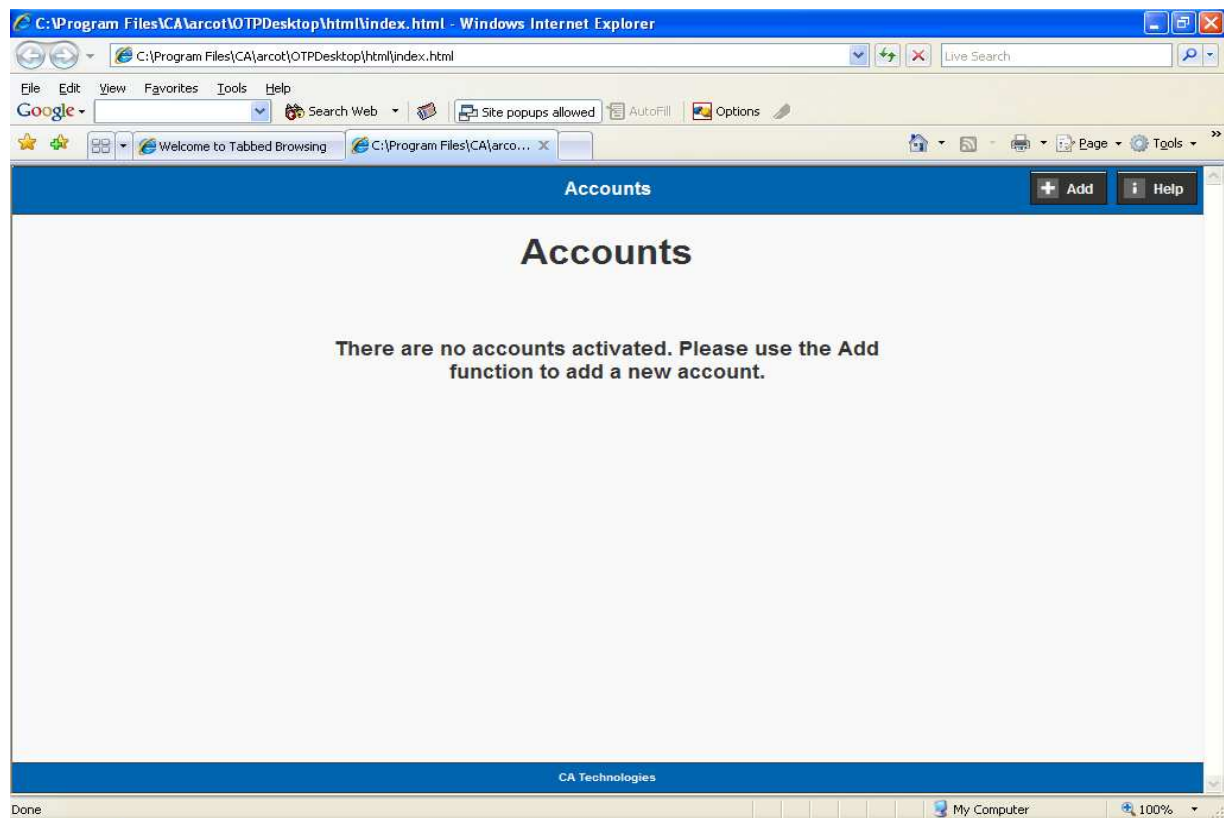
Click on Add button. Enter the required details in fields as received in SMS on your registered mobile number. For corporate users enter user id as CorporateID-UserID. For example: sm473582-sm1

Provisioning details entered for a retail user:
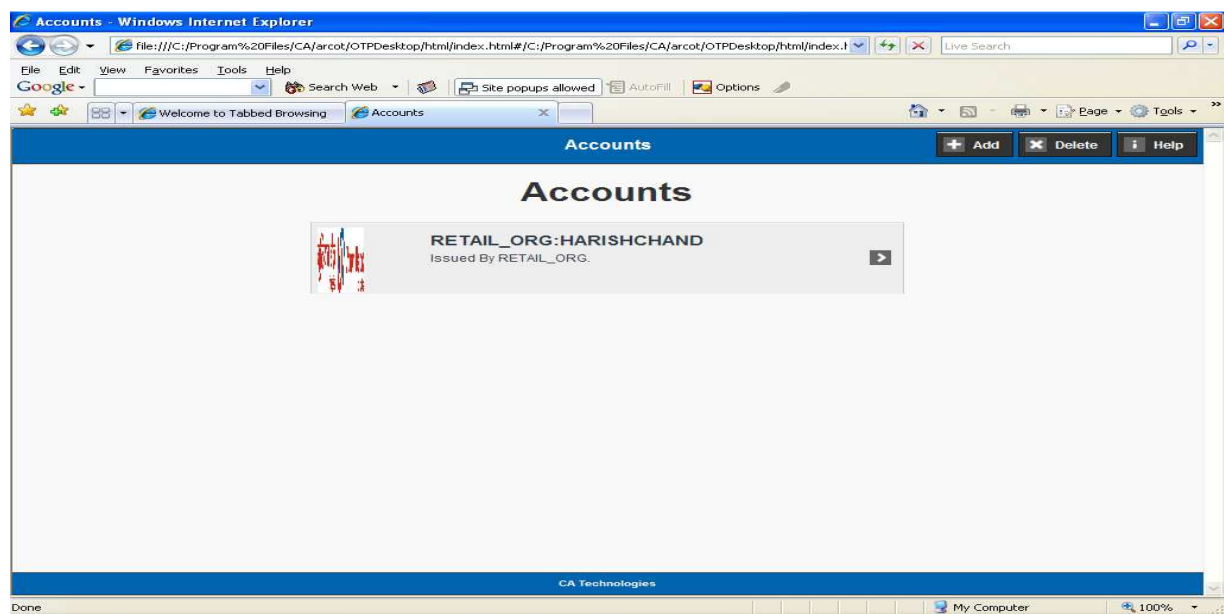

Provisioning details entered for a corporate user:

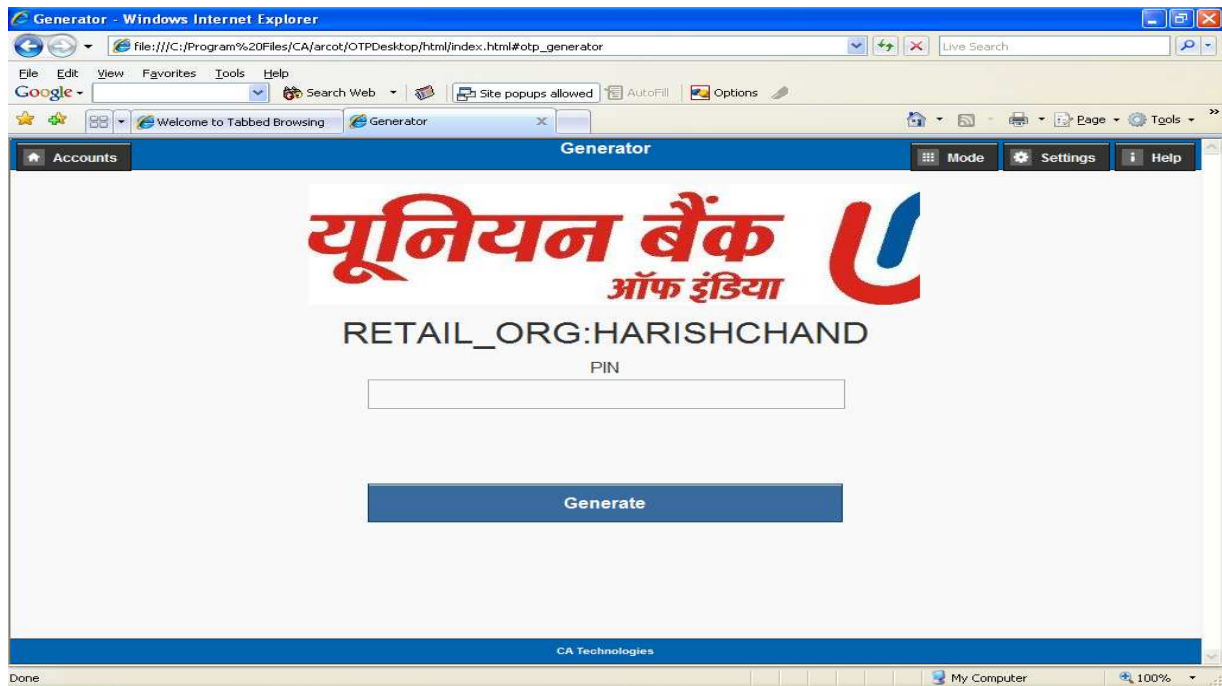

Click on Save button.

In next screen set the secured PIN:
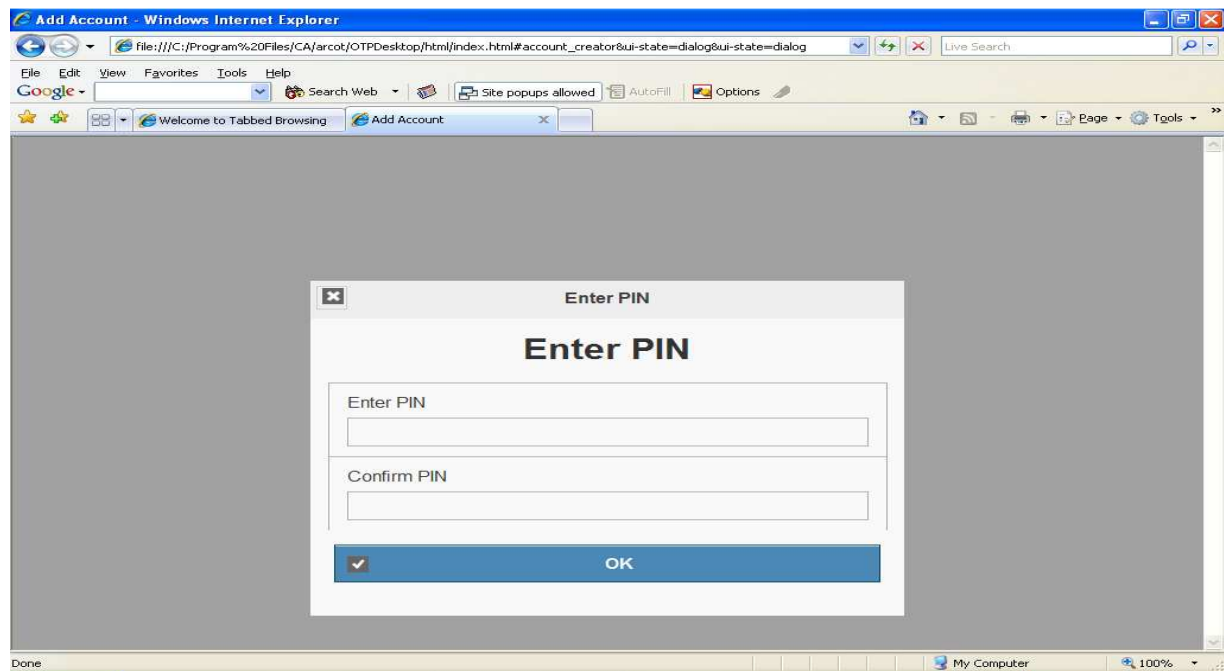
** If the user is already enrolled for Software Toke then application will not ask for setting of PIN. PIN already set for Software Token will be the PIN for Mobile OTP Desktop Application.
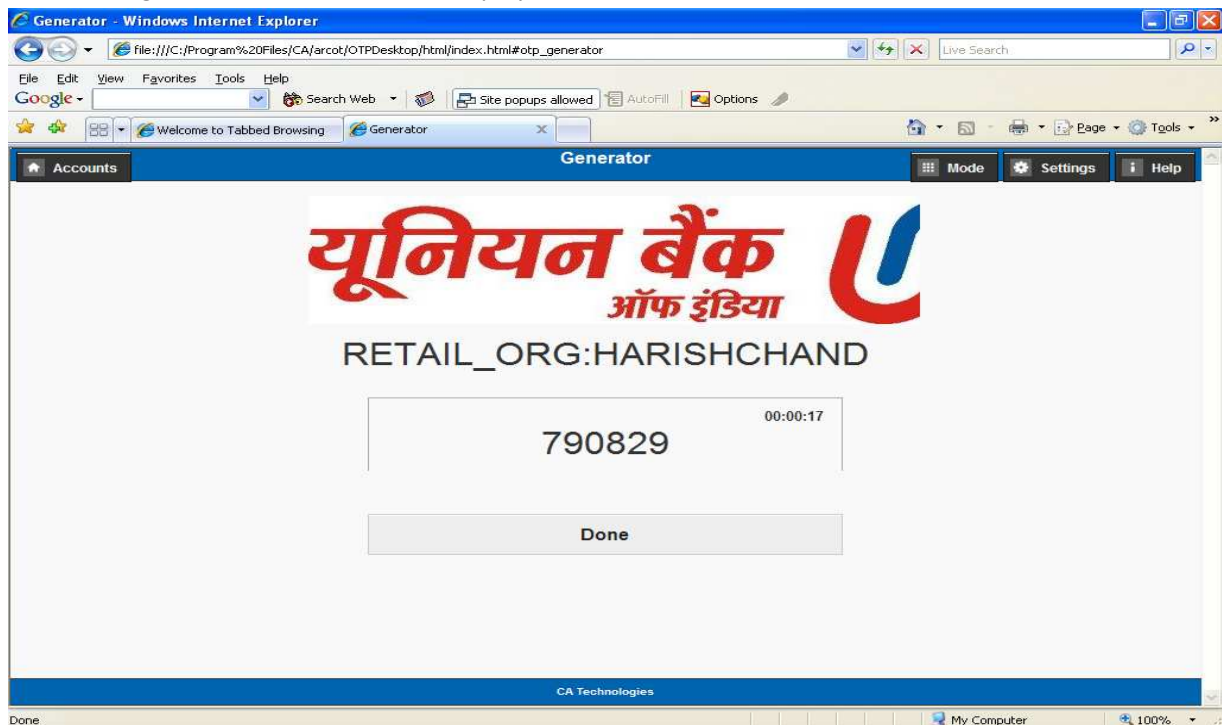
User Account will be added successfully.

Click on the account name and enter PIN. Click on Generate button.

OTP will be generated and a clock will display the life of OTP.

Use this OTP to login into internet banking.

Procedure to add account in Mobile Application is same as described above.