

Login Flow for Internet Banking (FEBA) – New Users (first time)

STEP 1: Access the URL <https://www.unionbankonline.co.in>

The screenshot shows the Union Bank of India internet banking homepage. At the top, there is a navigation menu with links for 'User Guide & FAQs', 'Central / State Govt. Tax', 'Fees / Donation / Bills', 'Download Application Forms', 'Other Services', and 'Contact Us'. A callout bubble points to the 'Retail Users Click Here' link. Below the navigation menu is a banner for 'UnionRewardz' with a 'Click Here' button. On the right side, there is a vertical menu with links for 'Retail User Login', 'Corporate User Login', 'Self User Creation', 'Forgot/Reset Password', and 'Register For Mobile Banking'. The 'Retail User Login' link is highlighted with a red box.

STEP 2:

The screenshot shows a security warning page titled 'BEWARE OF PHISHING ATTACKS'. The page contains a list of instructions on how to avoid phishing attacks, such as not clicking on suspicious links and always checking the URL in the browser address bar. A callout bubble points to a 'CONTINUE TO LOGIN' button at the bottom.

BEWARE OF PHISHING ATTACKS

Phishing is a fraudulent attempt, usually made through emails/calls/SMS to capture your confidential data like NetBanking Id/Password, mobile no, email Id/Password, Card no/PIN/CVV no, etc.

- ✗ Union Bank will never send you e-mails asking for confidential details of your account/ PIN/ Password or personal details.
- ✗ Never respond to e-mails/embedded links/calls asking you to update or verify UserIDs/Passwords/Card Number/CVV etc.
- ✗ Never click on any links in any e-mail to access the bank's site.
- ✗ Never enter login or other sensitive information in any pop up window.
- ✗ Do not be victim of SIM SWAPS, immediately investigate when you notice that you are not receiving call and message or getting SIM Registration fail. Keep your phone switched on and check alerts from Union Bank of India.
- ✗ Never respond to any SIM Swap Request even from mobile operators.

- ✓ Access your bank website only by typing the URL in address bar of browser.
- ✓ Always check the last log-in date and time in the post login page.
- ✓ Immediately change your passwords if you have accidentally revealed your credentials.
- ✓ Please report immediately on phishing@unionbankofindia.com if you receive any such email/SMS or Phone call.

CONTINUE TO LOGIN

STEP 3:

INTERNET BANKING LOGIN

ALL YOUR BANKING FROM A SINGLE SECURE LOGIN

USER ID
[REDACTED]

NEW USER?

VERIFICATION
What is the result of 10+10?

Confirm Verification

LOGIN

Enter User Id

Answer to the Question displayed

DIGITAL HAI INDIA
DIGITAL HAI HUM



STEP 4:

INTERNET BANKING LOGIN

ALL YOUR BANKING FROM A SINGLE SECURE LOGIN

USER ID: [REDACTED]

PASSWORD

LOGIN FORGOT PASSWORD?

DEFAULT PAGE
Dashboard

Enter the Password

DIGITAL HAI INDIA
DIGITAL HAI HUM




Step 5: Agree the Terms & Conditions

to the condition that these instructions may be carried out by the Bank within two working days from the date of receipt of such instructions by the Bank. Accordingly the Bank shall not be liable or responsible for clearing of Cheques, or any consequences thereof, with respect to which stop payment instructions have been received by the Bank, if such instructions have been received by the Bank on a date which is earlier to two workings days from the date the said Cheque(s) were received in clearing. The charges for this Service will be debited to the Account as per the prevailing schedule of charges. Customer(s) declares and undertakes that it/they will not dispute any action taken by the Bank pursuant to any instruction received by the Bank, by telephone/fax/other electronic medium, irrespective of whether such instructions have been issued by the Customer or not, and even if such instructions have been received by the Bank but have not been acted upon or have been improperly/incorrectly acted upon, with respect to any Account(s) of the Customer, existing and those that may be opened in the future, singly or jointly, with the Bank, nor make any claim on the Bank for any consequences, direct or indirect, thereof, including without limitation any and all losses, liabilities, claims, prosecutions, expenses (including attorney fees and legal costs), costs and the like incurred/suffered by the Customer(s) thereof. Customer(s) shall fully indemnify and hold the Bank/its officers/employees/agents/representatives fully harmless against the same as well as any losses/claims/prosecutions/liabilities/expenses (including attorney fees and legal costs), costs and the like suffered/incurred by the Bank as a result thereof or arising out of the instructions received by the bank with respect to the Account over the telephone/fax/other electronic medium in general and in particular to non-payment of any cheque(s) due to stop payment instructions issued by the Customer verbally or otherwise with respect to any cheque(s) by the Bank despite stop payment instructions issued by the Customer verbally or otherwise with respect to any cheque(s). For stop payment instruction(s) deposited in the Drop Box or communicated over Electronic Banking by the Customers, the Bank shall not be responsible or liable for non-processing or delayed processing of such stop payment instruction(s) and consequential losses, if any, and for clearance of the cheque(s) covered by such stop payment instruction(s).

WORKING DAYS


Working days means the days, which are not Sundays, or days that are declared as holidays in accordance with the Negotiable Instruments Act, 1881. Customer recognizes that the even though the Bank may be open for business on Sundays or holidays in accordance with the Negotiable Instruments Act, 1881, the same would not be deemed as working days for the purpose of these Terms and Conditions.

STEP 6: Enter the phrase (phrase can be a word or sentence) and choose any one image



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INTERNET BANKING LOGIN

ALL YOUR BANKING FROM A SINGLE SECURE LOGIN

Update Phrase Details

Enter Phrase:

(Please enter a message which will be displayed for confirmation at the time of login as an anti-phishing measure)

Select Image (select any one image from below list which will be displayed for confirmation at the time of login as an anti-phishing measure)


Viewing: 1 to 10 of 15

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STEP 7: User logged in successfully

Dashboard

Dashboard

 [USERFG0011] [100205] Registration is under process. Kindly login after 2 working days.