

# Union e-Banking

Easy access  
any time



## SIMPLY LOG ON AND

- View Accounts & Balances
- Take Statements of Accounts
- Transfer funds online to self accounts and third party accounts
- Book Rail and Air Tickets
- Make Bill Payments
- Pay Insurance Premium
- Request for cheque book



Toll Free - 1800 22 2244 | [www.unionbankofindia.co.in](http://www.unionbankofindia.co.in)

## Union e-Banking

e-Banking at Union Bank allows you to view your account details and perform a host of online transactions through the internet from the comfort of your home, office or even while you are on the move. To start using our e-Banking services just log on to [www.unionbankonline.co.in](http://www.unionbankonline.co.in) and create your User ID and password on your own through our Self User Creation interface.

### Services available through e-Banking

- |                       |                       |                           |
|-----------------------|-----------------------|---------------------------|
| • Account Statement   | • Fund Transfer       | • Bill Payments           |
| • Transaction History | • Cheque Book Request | • Cheque status Request   |
| • Airline Ticketing   | • Mobile Recharge     | • Railways Ticket Booking |

### Self User Creation

1. Open [www.unionbankonline.co.in](http://www.unionbankonline.co.in)
2. Click on User Creation on the right side of the screen
3. Enter the following information on the Self User Creation page - ATM Card Number, ATM PIN, Account Number, Date of Birth or PAN number, Details of one of last 5 transactions\*
4. Select View if you want to create your login password or View & Transaction to create both login and transaction passwords and click on Submit
5. If details entered are correct, then your User ID and name will be displayed on the screen. Click on Continue
6. Set your login and transaction password and click on Submit
7. Your e-Banking Services will be activated after 2 working days. Email and SMS will be sent to you for this activity

\*Prerequisites: You should have an ATM Card and PIN. Your Mobile Number, Email id, DOB and PAN number should be mentioned in the account opening form. Please contact your branch if these prerequisites are not met

### Reset Password

- Open [www.unionbankonline.co.in](http://www.unionbankonline.co.in)
- Click on Reset Password on the right side of the screen
- Enter the following information on the Reset Password page - User ID, ATM Card Number, ATM PIN, Account Number, Date of Birth or PAN number, Details of one of last 5 transactions and click on Submit
- If details entered are correct Enter Passwords screen will be displayed. Enter new login and transaction passwords and click on Submit
- The screen will show "Password Changed Successfully"



# Service Guide

To use any of the services, login to our e-Banking interface through our website [www.unionbankonline.co.in](http://www.unionbankonline.co.in) and follow the steps mentioned below

## Account Statement

- Click on Accounts on the top left of the screen
- Select your account and select Statement from the Account Summary drop-down. Click on Go button
- To view the last n transactions, use the first option on the page or use the Select Query method to specify the details of transactions required and click on Submit
- The account statement will be displayed with a print option

## Fund Transfer to own UBI Accounts

- Select Transfers from the top panel of the page
- Select To Own UBI Accounts from the left panel
- Select From Account, To Account from the drop down list, Transfer Amount and Transaction Remarks. You may schedule the payment for a later date. Click on Transfer
- Enter your User ID and transaction password to transfer the funds

## Fund Transfer to other UBI Accounts

### Register Beneficiary

- Select Transfers -> To Other UBI accounts -> Register Beneficiary
- Enter Beneficiary Nick Name and Account Number (click on Get Details to check beneficiary account information)
- Click on Add Beneficiary. Tracker ID for the beneficiary will be sent to you by SMS and email

### Confirm Beneficiary

- Select Transfers -> To Other UBI accounts -> Confirm Beneficiary
- Enter Tracker ID received through email / SMS and click on Submit
- Validate the details and click on Approve

### Transfer

- Select Transfers -> To Other UBI accounts -> Transfer
- Select From My Account, To Third Party Account, Transfer Amount and Transaction Remarks. You may schedule the payment for a later date. Click on Transfer
- Enter your User ID and transaction password to transfer the funds

### List of Registered Beneficiaries

- Select Transfers -> To Other UBI accounts -> List of Registered Beneficiaries
- List of beneficiaries will be displayed with an option to delete beneficiary

## Bill Payments through e-Banking

We have tie ups with various online partners to enable you to make bill payments through our e-Banking facility. When making payments at these websites, you can choose Union Bank of India e-Banking and you will be directed to our website. Login to your account to make the online payment safely

## Payments through e-Banking

▪ Indian Railways	▪ Bill Desk	▪ VSNL
▪ Reliance Energy	▪ BSNL	▪ Vodafone
▪ Tata Indicom	▪ IDEA	▪ Cellone
▪ HDFC Standard	▪ LIC	▪ ICICI Lombard
▪ SBI Mutual Funds	▪ ICICI Prudential	▪ HDFC Mutual Funds

For more payment options please visit  
[http://www.unionbankofindia.co.in/internet\\_billpay.aspx](http://www.unionbankofindia.co.in/internet_billpay.aspx)

## Cheque Book Request

- Select Requests from the top panel of the page
- Select Cheque Book Request from the Description table
- Select Account, Number of Leaves, remarks and click on Submit
- Enter your User ID and transaction password and click on Submit to complete the request

## Tax Payments

- Go to [www.nsdl.com](http://www.nsdl.com) and select "Central Excise & Service Tax"
- Select "epayment excise & service tax"
- Scroll down the drop down to Select the bank and Click on "Please Click here"
- Enter the required details like - 15 digit Assessee Code allotted by Jurisdictional Commissionerate, Tax Type (Excise / Service Tax), Accounting Code etc.
- Click on Submit and Select the bank – You will be taken to Internet Banking site where you can complete the payment
- Collect a challan counterfoil displaying the CIN, payment details and Bank name. Save this as a proof of payment made

## For your account's security ...

- ✗ Do not respond to fraudulent communications asking your confidentials like A/C No., User Id, Password, Card No, etc.
- ✗ Fraudulent e-mails contain links of look-alike websites to mislead into entering sensitive financial data
- ✗ Do not access Internet Banking through unauthorized sites
- ✗ Do not respond to pop-up windows asking for your confidential information

**Bank will never send such communications to customers asking for their personal or confidential information**

- ✓ Always visit Bank's site (<https://www.unionbankonline.co.in>) instead of clicking on links provided in emails or other websites



## NEFT

Transfer funds from your account to other bank accounts across India through online NEFT facility. No need to send DDs / Cheques anywhere!

### NEFT Registration

1. Open <https://eremit.unionbankofindia.co.in/neft/>
2. Click on Sign-Up New User on top left of the screen
3. Enter your User ID, password, Hint Question & Answer, 15 digit account number, Address and PIN Code and click on Register me Now
4. Review the details displayed and click on Register Now
5. A tracker ID will be sent to you on Email and SMS
6. Open <https://eremit.unionbankofindia.co.in/neft/>
7. Enter your User ID and password and click on Login
8. Select Confirm User by Tracker ID
9. Enter the tracker ID and click on Confirm the User Success message will be displayed on the screen
10. Success message will be displayed on the screen

For using NEFT services log on to <https://eremit.unionbankofindia.co.in/neft/> and follow the steps listed below

### Fund Transfer to other Bank Accounts

#### Beneficiary Registration

- Select Beneficiary Registration
- Enter Beneficiary Nick Name, Account Holder Name, IFSC Code, Account Number, Address1, Address2, Place, Account Type and click on Submit.
- Beneficiary Details will be displayed on the screen. Click on Confirm Payee Registration
- A tracker ID for beneficiary confirmation will be sent to you by SMS and Email

#### Beneficiary Confirmation

- Select Beneficiary Confirmation
- Enter Tracker ID received on email / SMS and click on Confirm the Payee

#### Fund Transfer

- Select Create NEFT Fund Transfer Request
- Select Beneficiary from the drop down list
- Enter Amount, Information to Beneficiary, check the terms & conditions checkbox and click on Submit
- Click on Confirm Payment through Union Netbanking
- Enter your Internet Banking User ID and login password and click on Login
- Payment to NEFT screen will be displayed. Enter Payment Remarks and click on Pay
- Enter your Internet Banking User ID and Transaction Password and click on Validate

#### Remittance History

- Select View Remittance History
- Click on Transaction Reference No. to view remittance details

## RTGS - Fund Transfer to other Bank Accounts

**To use RTGS facility logon to your Internet Banking Account and follow the steps mentioned below**

### Register Beneficiary

- Select Transfers -> To Other Bank (RTGS) -> Register Beneficiary
- Enter Beneficiary Name, Nick Name, Address, bank name and Account Number
- Click on Add Payee to get the Tracker ID for the beneficiary by SMS and email

### Confirm Beneficiary

- Select Transfers -> To Other Bank (RTGS) -> Confirm Beneficiary
- Enter Tracker ID received through email / SMS and click on Submit
- Validate the details and click on Approve

### Fund Transfer

- Select Transfers -> To Other Bank (RTGS) -> Transfer
- Select Payee name and account and enter the amount and click on pay
- Enter your User ID and transaction password to transfer the funds

### List of Registered Beneficiaries

- Select Transfers -> To Other Bank (RTGS) -> List of Registered Beneficiaries
- List of beneficiaries will be displayed with an option to delete beneficiary

## Demat

Login to your Internet Banking Account and click on Demat Menu to access your demat account

### Account Details

Select Account details option and demat account no. to check the Name, Address and account status

### Statement of Account

- Select Statement of Account option
- Select the date range to get the statement

### Holding Details

Select holding details option to check the holdings (shares) in demat account

### Billing details

Select billing details option to check the billing details of your demat account

For details on other services available through e-Banking, please contact our 24X7 call centre at 1800 22 22 44 (toll-free)



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