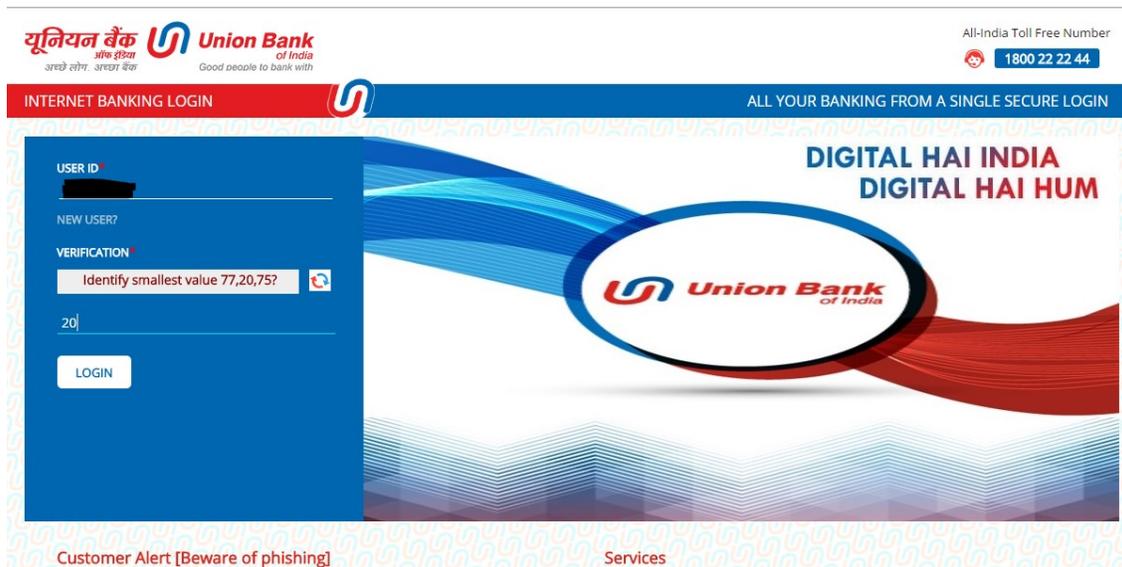


Steps for Challenge Question Enrollment by user:

1) User will Login to Internet Banking



The screenshot shows the Union Bank Internet Banking Login page. The header includes the Union Bank logo and tagline "Good people to bank with" in Hindi and English, along with the All-India Toll Free Number 1800 22 22 44. The page features a blue and red banner with the text "INTERNET BANKING LOGIN" and "ALL YOUR BANKING FROM A SINGLE SECURE LOGIN". The main content area has a blue background with a large Union Bank logo and the slogan "DIGITAL HAI INDIA DIGITAL HAI HUM". The login form on the left includes fields for "USER ID", "NEW USER?", "VERIFICATION" (with a challenge question "Identify smallest value 77,20,75?"), and a "LOGIN" button. At the bottom, there are links for "Customer Alert [Beware of phishing]" and "Services".

2) User will enter Login Password



The screenshot shows the Union Bank Internet Banking Password Entry page. The header is identical to the previous page. The main content area features the same blue and red banner and slogan. The password entry form on the left includes a "PHRASE: HELLO" section with an image of a hand holding a coin, a checkbox for "I CONFIRM THE IMAGE AND PHRASE DISPLAYED MATCHED MY INITIAL SELECTION.", a "USER ID" field with the value "212704689", a "PASSWORD" field, and "Login" and "Back" buttons. A "FORGOT PASSWORDS?" link is also present. At the bottom, there is a "DEFAULT PAGE" dropdown menu set to "Dashboard".

3) User will set Challenge Questions

Challenge Questions

As a new security feature in our digital channels, please set/reset your Challenge questions.

Please keep these in mind while answering Challenge questions

1. You have to answer any one question from the following list(1/3) to set one of your three security questions.
2. The registered questions and answers will be common for Internet Banking and Mobile Banking (if applicable).
3. Only alphanumeric characters are allowed in answer.
4. Security answers are not case sensitive.
5. You may be asked these questions in Internet Banking and Mobile Banking for authentication during an activity involving potential risk. Kindly remember your security answers.

Pick a Question

Answer

Pick a Question

Answer

Pick a Question

Answer

[Register](#)

***In case, any issue faced while registration on above page then kindly clear your browser's cache/cookies and then try again after restarting browser.**

4) Message displayed after successful enrollment:

यूनियन बैंक Union Bank of India
आपके सोने, अपना बैंक Good people to bank with

Welcome [Redacted] [Logout](#)

[Dashboard](#) [Accounts](#) [ASBA](#) [Demat](#) [Transactions](#) [General Services](#) [Bill Presentment](#) [FD Opening](#) [Feedback](#) [Personalize Limits](#)

Dashboard [Personalize Dashboard](#) [Restore Dashboard](#) [Refresh Accounts](#)

[105372] The widget title is deleted successfully.

Notifications

Password **Pending Actions**

Your Login Password Expires In
[Redacted] days on [Redacted] PM IST
[Change Password](#)

Your Transaction Password Expires In
[Redacted] days on [Redacted] M IST
[Change Password](#)